

## Jalapeno (UK) Ltd

At Jalapeno we believe that Professional Mortgage Advice can add significant value to individuals and families. It is because of this belief that we have developed a comprehensive Mortgage Advisory Service designed to create real benefit for our clients.

As your partner in the complex world of Mortgages, we focus on ways to make the process easy. By engaging Jalapeno you assure yourself of a first class start-to-finish service. Choosing a Financial Partner is one of the most important decisions you will ever make. Take your time, choose well and we hope we can earn the right to work with you into the future.

## Jalapeno Mortgage Advisory Service

### You will receive:

#### Evaluation of Mortgage Requirement

- A Dedicated Mortgage advisor from beginning to end.
- Your Mortgage sourced from whole of the market consisting of hundreds of deals!
- Fast agreements in principle, which can be sent to the selling agent if required.
- Specialist lending for clients with complex circumstances.
- We will identify the most suitable Mortgage for you as per your requirements.
- We shall discuss and advise the most suitable survey to be done.

#### Placing your Mortgage

- We will complete & submit a full Mortgage application.
- Instruct the Surveyors to carry out the Survey.
- If further Surveys are required we also offer a Surveyor service.
- If you need a Conveyancer, we can also give you a comprehensive quote and instruct them if required.
- The selling agent will be given our number so they chase us not you.
- We will liaise with your Accountant (if self-employed)

#### Mortgage Tracking Service

You will be appointed a member of our team who will regularly chase the progress of the application and update you with key stage updates from application through to completion.

#### Mortgage Protection Service

##### Advice provided on all aspects of protecting your home and Mortgage:

- We can quote and arrange Home Contents and Buildings Cover.
- We also can quote and arrange cover for Illness, Accident, Injury, Unemployment
- We will also advise on a range of Life Assurance providers and critical illness cover (if required)
- For Buildings and Contents insurance and for Accident, Sickness and Unemployment cover, we usually select a product from a selected panel of providers.

## Contacting us

Unlimited access to your Mortgage advisor via phone/e-mail

For case tracking queries contact the team at [enquiries@jalapeno.co.uk](mailto:enquiries@jalapeno.co.uk)

### Completion

All insurances will be placed in force upon completion of your mortgage.

### Post Completion

Access to a dedicated Mortgage Advisor for ongoing advice on additional borrowing, second properties etc  
Remortgage service available once current deal ends and we start the whole process again.

### Contact Details

#### **Jalapeno (UK) Ltd**

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Electric Wharf, Coventry,  
West Midlands, CV1 4JF

**Tel:** 02476 239250

**Email:** [Belinda@jalapenold.co.uk](mailto:Belinda@jalapenold.co.uk)

YOUR HOME MAY BE REPOSSESSED IF YOU DO NOT KEEP UP REPAYMENTS ON YOUR MORTGAGE.

FOR MORTGAGES, WE CAN BE PAID BY COMMISSION, A FEE, OR A COMBINATION OF BOTH. OUR TYPICAL FEE IS £449.00